



CCG has a few updates to tell you about.....

Central Coast Gymnastics Sports Center has been striving to offer the best to our customers in service, safest environment, well trained & enthusiastic staff, along with the most awe-inspiring facility for you and your family for the over 27 years. In an effort to maintain the highest quality possible, we will be making some necessary adjustments to the January Tuition payments.



We hope to bring extraordinary value to every child's life!

As we continue to strive to provide the best services possible, quality customer service becomes key in maintaining excellent communication with our families. In order to reduce time spent on processing individual payments, we encourage our customers who have not taken advantage of our [Automatic Payment Program \(auto pay\)](#) and [online account registration](#) to do so at this time. Signing up for automatic payment and accessing our online portal is a simple process. By collecting your payment through auto pay, it allows our office staff to devote more time to meet the individual needs of our customers, the online portal is great for you to have access to your child(ren's) accounts and update things like your credit card. Auto Pay helps CCG to use less paper by eliminating most of the paper receipts and the high volume of individual transactions. If you are not on auto pay, we wanted to share the many benefits as we feel confident that you will enjoy the savings this payment program has to offer and the ease of access to your Parent Portal account online with CCG. Stop by the office to learn more and get access to both features.

Benefits of being on Auto-Pay at CCG provides:

- Save \$5 every month on tuition. Which will save you \$60 annually.
- No more late fees to worry about. Payment is always on time (Late fee is \$15 per child monthly after the 1st)
- Auto Pay is easy to enroll in or dis-enroll, no long-term contracts to sign.
- No more standing in line at the office or calling us last minute to pay.
- No more trying to remember to pay. Auto pay is stress free!
- It's easy to get started, just pick up your Auto-Pay form at the office, fill it out, and you are ready to go. We accept all Visa, Master Card, and Discover credit cards, as well as debit cards with a Visa, MasterCard, or Discover logo.

Quarterly Payment Plan

You may also pay (3) months of tuition at a time to receive a \$5 discount per month and to avoid the late fee.

As we face increased demands in overhead with rising costs for payroll with the annual minimum wage increases, insurance rates, utilities, and updating equipment, to just name a few, CCG will be adjusting all tuition rates by approximately 5% for all our preschool & recreational classes for January 1, 2019. We are also adjusting our competitive teams approximately 5%, based on hours of training, size of teams, staffing, equipment needs, and facility use. This minimal adjustment is necessary to maintain the highest quality and superior programs that we offer. Our last adjustment was January 2018.

Just a reminder that all payments are due by the 1st of each month to avoid the \$15 late fee per child.

NOTE: January Tuition may be paid on Wednesday, January 2, 2019 by 6:00 pm and will not be considered late, due to our closure on 1/1/2019.

We truly appreciate your continued support of our programs, employees, and business.

If you have any questions regarding these changes, Please do not hesitate to contact our office.

Call: (805)549-8408 email: info@iflipforCCG.com

